



AWS Professional Services – Statement of Work

<i>"Customer"</i>	City of Orlando
<i>"AWS"</i>	Amazon Web Services, Inc.
<i>Project Name</i>	Orlando Safety Video POC
<i>"Project Location"</i>	Orlando, FL United States of America
<i>Customer's Engagement Contact Name and Email Address</i>	Rosa B Akhtarkhavari Rosa.Akhtarkhavari@cityoforlando.net
<i>Customer's Accounts Payable / Bill To / Invoice Information</i>	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
<i>Customer's Bill To Mailing Address</i>	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
<i>Customer's Bill-To-Phone Number</i>	4072462124
<i>Customer's AWS Billing Account ID</i>	214911936311
<i>Currency</i>	United States Dollars (\$)

This Statement of Work for AWS Professional Services (this **"SOW"**) is entered into between AWS and Customer. This SOW is made a part of the AWS Customer Agreement available at <http://aws.amazon.com/agreement> by and between Amazon Web Services, Inc. and Customer, or other written agreement between Amazon Web Services, Inc. and Customer governing Customer's use of the Services (the **"Agreement"**). This SOW is effective as of the date the last party signs this SOW (the **"SOW Effective Date"**). Capitalized terms may be defined above or in the Agreement.

Scope of the AWS Professional Services

AWS will provide the consulting and advisory services described below, for up to the total number of days set forth in this SOW.

Advisory on Integration and Use of AWS Services

AWS will assist Customer by providing advice on the use and integration of AWS technologies. This may include advice in the following areas:

- Architecture Planning – the development of a detailed application architecture for the proof of concept application leveraging Rekognition for video analysis
- Software Development – the development of sample configuration code for provisioning the application into the AWS environment.
- System Integration – the integration of the camera system with the configured proof of concept application.





Schedule of Rates

AWS Professional Services are delivered solely on a “time and materials” basis. The rates for consultants are expressed in the table below as daily rates (assuming an 8-hour day). Customer will be billed for the actual time worked by the AWS consultants. The aggregate charges for consultant time under this SOW will not exceed the total in the table below, without the prior written authorization of the parties.

The currency for Schedule of Rates and Expenses is: United States Dollars (\$)

<i>Consultant Level/Role</i>	<i>Daily Rate</i>	<i>Number of Days</i>	<i>Cost</i>
Adoption Incentive:			
Senior Consultant	2,600	15	\$39,000
One Time Adoption Incentive Subtotal			(\$39,000)
Total		15	\$0

*The Approved Days in the Schedule of Rates above are an estimate of the days required at each consultant level to complete the work under this SOW. AWS, at its sole discretion, reserves the right to use consultants at the appropriate Consultant Level for the appropriate number of days to perform the work without additional authorization from Customer. AWS will ensure that any consultant used is billed at the corresponding Daily Rate provided in the Schedule of Rates above. Furthermore, AWS will ensure that, regardless of Consultant Level and number of days, the overall Total price is not exceeded without approval from Customer. All work is contiguously scheduled. Any breaks in the engagement calendar must be scheduled in advance with AWS and must be approved in writing (email is acceptable).

Engagement Related Expenses

Engagement expenses related to the delivery of AWS Professional Services will be billed in addition to associated consultant days as identified in the Schedule of Rates. Estimated engagement related expenses for this SOW are provided in the table below and include such expenses as lodging, meals, ground transportation, airfare, and incidental expenses. AWS will bill expenses based on actual costs incurred. The Customer will not be responsible for engagement related expenses in excess of the cost estimate provided below without the prior written authorization of the parties.

<i>Engagement Related Expenses</i>	<i>Cost Estimate</i>
Total – Not to Exceed	\$0

Additional Terms

- 1) Some AWS Professional Services may be provided on-site at the Project Location. All other AWS Professional Services under this SOW will be provided remotely or at such other locations as may be mutually agreed.
- 2) Customer will provide AWS with timely and appropriate access to personnel, documentation, data, systems, and facilities in connection with the Professional Services described in the SOW.
- 3) AWS will provide the AWS Professional Services using skilled and experienced resources and in a professional and workmanlike manner. If AWS fails to do so then, as Customer’s sole remedy, AWS will reperform the relevant AWS Professional Services or refund the charges for such service; provided that Customer notifies AWS of the failure within three months of the date of performance.
- 4) Customer’s billing details are as set out in the table at the front of the SOW or as notified in writing from time to time by Customer. Customer consents to receiving invoices via email.





- 5) This SOW automatically terminate six months after the SOW Effective Date. Customer agrees that, upon any termination of this SOW, (a) Customer will pay AWS for the AWS Professional Services already performed or in-progress and expenses incurred through the effective date of the termination and (b) AWS will have no further obligations to Customer under this SOW.
- 6) Customer certifies that, as applicable, it has confirmed with an appropriate ethics official that there are no federal, state, local or institutional ethics or procurement laws, regulations, or other rules that would restrict or prohibit its receipt of any free services provided under this SOW.





Professional
Services

Acceptance and authorization

IN WITNESS WHEREOF, the parties below have executed this SOW as of the SOW Effective Date.

AWS:

CUSTOMER:

Amazon Web Services, Inc.

City of Orlando

DocuSigned by:


Signature
E30DDA9EC684406...

Josh Weatherly

Full name

Authorized Representative

Title

December 19, 2017

Date

DocuSigned by:


Signature
BFD8A129687024D0...

David Billingsley

Full name

Chief Procurement Officer

Title

December 19, 2017

Date



Certificate of Completion

Envelope Id: 6664977A51F144C08B36496562FD9A92

Status: Completed

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Veronica Marsh

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PO BOX 81226

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Seattle, WA 98108

alimarsh@amazon.com

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alimarsh@amazon.com

Signer Events

David Billingsley

Rosa.Akhtarkhavari@cityoforlando.net

Chief Procurement Officer

Security Level: Email, Account Authentication
(None)

Signature

DocuSigned by:

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Using IP Address: 119.071(3)(a) - Security System

Timestamp

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Signed: 19-Dec-2017 | 12:54

Electronic Record and Signature Disclosure:
Not Offered via DocuSign

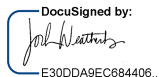
Josh Weatherly

joshwe@amazon.com

Authorized Representative

Amazon

Security Level: Email, Account Authentication
(None)

DocuSigned by:

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Signed using mobile

Sent: 19-Dec-2017 | 12:59

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Signed: 19-Dec-2017 | 15:35

Electronic Record and Signature Disclosure:
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In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

AWS WWPS Business Contracts

aws-wwps-contract-mgmt@amazon.com

Amazon

Security Level: Email, Account Authentication
(None)

VIEWED

Using IP Address: 119.071(3)(a) - Security System

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Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Carbon Copy Events	Status	Timestamp
AWS WWPS Business Contracts aws-wwps-contract-mgmt@amazon.com Amazon Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 19-Dec-2017 06:32
Professional Services wwps-proserve-ops@amazon.com Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 19-Dec-2017 06:32
Steve Gilmer sgilmer@amazon.com Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 19-Dec-2017 06:32 Viewed: 19-Dec-2017 15:48
AWS WWPS Legal Filing aws-wwps-legal-filing@amazon.com Security Level: Email, Account Authentication (None) Electronic Record and Signature Disclosure: Not Offered via DocuSign	COPIED	Sent: 19-Dec-2017 15:35
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Envelope Summary Events	Status	Timestamps
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Certified Delivered	Security Checked	19-Dec-2017 15:35
Signing Complete	Security Checked	19-Dec-2017 15:35
Completed	Security Checked	19-Dec-2017 15:35
Payment Events	Status	Timestamps

Redaction Log

Reason	Page (# of occurrences)	Description
119.071(3)(a) - Security System Information	5 (3)	---